

Pre-Bid Clarifications

<b>S. No.</b>	<b>Query</b>	<b>Company</b>	<b>Reply</b>
1.	Systems installed at Bharati station are of different OEMs. Will NCAOR provide additional help to the Maintenance Company to troubleshoot technical issues arising at Bharati?	M/s Norinco Pvt. Ltd.	Company shall be responsible for maintenance, troubleshoot, and repair of the systems at Bharati station. Undertaking in this regard (Annexure – VI at Page 35 of tender document) to be submitted along with bid. NCAOR shall not be able to provide technical support.
2.	Brief technical specifications including number of major components of the station shall be required.	M/s Norinco Pvt. Ltd.	Necessary information has already been provided in Annexure – VI of the tender document. However, NCAOR will try to augment additional information to the extent possible by 14 July 2017.
3.	Whether a person deputed at Bharati could be evacuated in case of medical emergency?	M/s Norinco Pvt. Ltd.	In case of medical emergency as suggested by Station's Medical Officer, evacuation could be arranged during austral summer (November to February of succeeding calendar year) depending upon availability of flight/ expedition vessel and weather conditions. However, during austral winter (March to October) evacuation may not be possible.
4.	Whether NCAOR shall bear expenditure towards travel for contractor's crew during the expedition?	M/s Norinco Pvt. Ltd.	May refer tender Clause 5.2.1 – 5.2.4.
5.	Whether there would be any price escalation during the extension period?	M/s Norinco Pvt. Ltd.	Refer tender Clause 5.12.
6.	Whether the Constructor – M/s KAEFER, Germany shall be providing onsite assistance at Bharati.	M/s TechBean Systems	Negative.
7.	Whether number of engineers/ technicians deployed for the maintenance of Bharati to remain 4-6 in a season?	M/s TechBean Systems	Your understanding is correct. The same is brought out in Clause 3.